

Your Privacy Rights

We appreciate the trust you place in Property Landscape Services, and we are committed to respecting your privacy and the security of your personal information. Our privacy policy, updated on July 11, 2011, describes the information we collect and how we use it.

We always welcome your questions and feedback. For privacy-related issues, please contact us at:

Property Landscape Services
530 E Gay St, Second Floor
West Chester, PA 19380
Phone: 610-628-1301
Fax: 610-696-6756

Information We Collect

We may collect information (including name, address, telephone number, email address, transaction information, credit card information and date of birth) when you:

- Place an order on our Web site
- Inquire about our services

Using Information We Collect

At Property Landscape Services, we always want to provide you with the best possible service experience and fulfill your orders exactly as you've requested. In order to do this, we collect information that allows us to:

- Process and track your order
- Provide the services you request
- Contact you about the status of an order
- Send you email updates
- Identify your product and service preferences
- Customize our communications to you
- Provide information concerning products you have purchased
- Improve our customer service

Information We Share with Others and Your Privacy Rights

We contract with other companies to provide certain services, including shipping, name and address verification, email distribution, market research, promotions management and payment processing (to view PayPal's privacy policy, please visit <https://www.paypal.com/privacy>). We provide these companies with only the information they need to perform their services and work closely with them to ensure that your privacy is respected and protected. These companies are prohibited by contract from using this information for their own marketing purposes or from sharing this information with anyone other than Property Landscape Services.

On rare occasions, we may disclose specific information upon governmental request, in response to a court order, or when required by law to do so. We may also share information with companies assisting in fraud protection or investigation. We do not provide information to these agencies or companies for marketing or commercial purposes.

Your Choices about Communication from Property Landscape Services

We offer choices about the types of information you receive from us. If you prefer not to receive email updates from Property Landscape Services or if you prefer to receive them less frequently, please visit the My Account section or contact us at the address shown below.

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How We Use Email

When you provide us your email address, we will email you as necessary to process your order, respond to a request or provide customer service. We may also send promotional email about products, special offers, services or events that we believe may be of interest to you. It is our intent to send promotional emails only to those persons who wish to receive them.

Links to Other Sites

Occasionally we provide links on our Web site to other sites to enhance the functionality and services experience. These sites operate independently of Property Landscape Services and have established their own privacy and security policies. For the best online experience, we strongly encourage you to review these policies at any site you visit.

Updating or Reviewing Your Information

To update your customer information (name, address, telephone number and email address), please contact us at the address above. A limited amount of purchase information may also be available to you. To protect your privacy, we will need to validate your identity before you update or review your information.

Security

It is our intent to protect against the loss, misuse or alteration of information that we have collected from you or received from a partner. We use a variety of current technologies and processes for protection of our customer data. We limit the information we provide to outside companies with whom we contract to only what they need to carry out their responsibilities. It is our practice to use encryption whenever we receive or transmit sensitive data.

When you make a purchase, request a catalog or create an account on our Web site, your transactional information is transmitted in a safe, encrypted format

Privacy of Children on Our Web Site

Our Web site is not intended for use by children under the age of 13, and we do not knowingly collect personal information from children under the age of 13.

Policy Changes

From time to time, we may use customer information for unanticipated uses not previously disclosed in our privacy notice. If our information practices change, we will post these changes on our Web site. We encourage you to review our privacy policy periodically.

Questions or Comments?

For questions, comments or assistance, we invite you to contact us.

We hope to answer any questions to your satisfaction, but should you ever want to contact a third party regarding our privacy practices, you can email the Direct Marketing Association's Committee on Ethical Business Practices at ethics@the-dma.org. The DMA is the oldest and largest association for consumers and companies with interest in direct marketing.